

PUTTING YOUR MIND AT EASE

At UK Sundecks quality comes first. Our products come with a 10-year structural warranty and are only fitted by our own fully trained, accredited fitters. We will ensure that the decking solution we design, build and install meets your expectations. We will be there if you have any questions or need advice on cleaning and maintenance, so we can ensure that your deck lasts well beyond its 10-year structural warranty. We are here for you.

UK Sundecks are built to last. We utilise a galvanised steel frame and uPVC deck products to ensure a long-lasting, robust structure to enhance any home, caravan or lodge. These materials have been carefully selected to provide a structure that is fire retardant, not susceptible to rot and easy to clean. All of our deck boards have been assessed to BS7976-2:0002 pendulum slip test and have achieved high scoring rating in wet and dry conditions. Our boards are in-line with BS EN 660-2:1999 for wear resistance along with BS EN 428:1993 for overall thickness.

Our products have Class 1 BS 476 Part 7 fire ratings (the highest that can be achieved); this combined with our completely wood-free structures gives you complete peace of mind in terms of fire safety and the durability of our decking solutions.

WHAT IS COVERED

UK Sundecks Ltd offer a 10-year structural warranty on all installations. We also provide a 12-month workmanship warranty. Any post installation snagging issues must be raised within 30 days of installation. Any claims under the warranty must be provided to UK Sundecks Ltd in writing.

***Please note:** due to the warranty offered to us by our steel suppliers, we are only able to warranty our decks for 5 years at coastal locations.*

TRANSFER-ABILITY

This warranty may be transferred to any subsequent owner within the 10-year structural warranty period.

WHAT IS NOT COVERED

- Weathering (colour fade) or issues arising from expansion / contraction of uPVC products.
- Defects such as scratches, marking or other abrasion associated with wear and tear.
- Accidental damage or negligence, intentional acts of damage, misuse, abuse, fire, floods, wind, lightning or other acts of God.
- Defects arising from improper cleaning or maintenance of the deck.
- Settlement of the ground or structure on which the products are installed, failure of the structure (including walls, foundations, ground slippage or subsidence) are not covered under the warranty provision.
- UK Sundecks Ltd warranty shall be null and void if the deck is subject to modification, rework or repair by any third party.

It is simple, if something isn't right with your deck due to the materials we have specified or selected, or due to our workmanship in any way, we will take care of it. If you need help or advice, we are here for you. To activate your warranty please sign, date and return to Customer Service, UK Sundecks, Randle House, 45 Stourbridge Road, Lye, West Midlands DY9 7DJ.

UK Sundecks would like to thank you for choosing our product, and with the above warranty, provide assurance that you will be able to enjoy your decking for many years to come.

Customer:	Installer:
Address:	Date:
Date:	

